

## **General terms for Norseman Adventures AS**

### **Travel terms:**

It is of utmost importance that you have fully understood the travel terms and conditions. They are part of the agreement between traveler and travel agent and regulate both parties' responsibilities, rights and duties. When you pay the deposit you accept these terms.

### **Checking of travel documents / Passports and visa**

It is the responsibility of the traveler to make sure the travel documents are correct and valid. Any errors must be reported immediately. Guarantees must be included in the document in order to be quoted. If you have asked for any special requirements, these must be noted in the travel documents. This, however, does not guarantee their fulfillment. Changes to the travel plan, such as route, destination, departure or means of transport etc.

### **Travel Documents**

The traveler must make sure they keep their travel documents safe along the journey. Norseman Adventures AS does not cover any loss or damage to the travel documents.

### **Travel insurance / Cancellation cover**

The traveler must hold complete health and accident insurance, including cover for transport back home if necessary. A copy of the insurance must be brought along with the travel.

Norseman Adventures AS recommends all travelers to familiarize themselves with their insurance. Verify if there is a cancellation cover that will cover all or most of the sum. If your insurance does not offer this, it may offer an upgrade. It is the responsibility of the traveler to make sure they have such insurance.

### **Terms for package deals:**

This document represents the travel terms and conditions, and regulates, together with the information from the Norseman Adventures AS website or brochure, the agreement between the traveler and Norseman Adventures AS. Everyone traveling with Norseman Adventures AS must hold a valid passport. A passport that expires during the trip is invalid. Visas may be required for Norwegian/EU citizens and/or foreign citizens residing in Norway/EU when traveling into another country. Please contact the country's embassy for further information. Any costs are paid by the traveler, unless otherwise stated. Any costs incurred to the airline or the travel agent due to negligence of these terms will be charged to the traveler

### **Travel changes**

Any changes to the trip, such as change of airport, departure date, number of days away, trip or other agreements, shall be considered as a continuation of the original agreement. Normally the airlines do not permit passengers with tickets that do not correspond with their travel documents. Please make sure that you have stated your full name according to your passport when making your booking. Given the nature of this trip, with its adventurous character, Norseman Adventures AS reserves the right to make any

### **Times tables**

Norseman Adventures AS cannot be held responsible for any changes to the time tables abroad, as the airlines do not always pass on the information. Please make a habit of checking with the airlines/ferry companies to confirm your reservation. Norseman Adventures AS cannot be held responsible for missed flights/ferries due to changes to time tables or delays.

### **Terms of payment:**

To book your trip with Norseman Adventures AS, post or email the booking form, and pay the deposit. The deposit ensures you have a reservation on the trip of your choice. If the trip is already fully booked, you will be placed on a waiting list, which you will be informed of. The deposit varies according to the total sum of the trip chosen, however, a minimum of NOK 3000 will be charged. When your payment is due, please pay via our bank deposit number.

The remaining payment is due at a minimum of 60 days prior to departure. When booking less than 60 days prior to departure, the total sum is due at latest 10 days after your booking is confirmed. When booking less than ten days prior to departure, the total sum is due the day before departure.

### **Terms of participation:**

- All driving is done at your own risk, and according to individual ability.
- To understand that driving a motorbike in various weather conditions for several days can be physically exhausting.
- Norseman Adventures AS is not liable for bodily injuries, loss or damage of motorbike and/or equipment.
- Norseman Adventures AS (incl. guide, logistics, or any of our staff) reserves the right to change the route and/or accommodation, or other aspects of the journey, depending on the weather conditions or other circumstances.
- When signing the booking form, one consents to respect and follow the decisions and directions of the tour guide.
- Photos and videos taken in an event are free to use in marketing and promotion of Norseman Adventures AS. If you have any reservation inform us on the registration form.

### **Operator's right to cancel the tour**

Norseman Adventures AS reserves the right to cancel a tour or change the date because of too few reservations or when the tour leader has any serious illness, or in case of force majeure (severe weather conditions or other circumstances) that Norseman Adventures AS can not control. If this happens, Norseman Adventures AS will repay the total amount you have already paid.

### **Change of program**

Norseman Adventures AS reserves the right to make changes in program, even when contradicting the information on the website and/or brochure before an agreement has been settled between traveler and travel agent. Norseman Adventures AS also reserves the right to make changes to the terms and conditions of the trip.

### **Cancellation of the trip by the traveler**

In case of having to cancel the trip, this must be done immediately via post or our e-mail. All travel documents must be returned immediately to Norseman Adventures AS. Cancellation costs are a minimum NOK 1500 (administration fee) per traveler.

The traveler has the right to cancel the tour(\*):

- If canceled more than 60 days before departure the costs are up to 10% of the tour price (and with a minimum of NOK 1500).
- Between <60 and >30 days before departure, payment of a charge of 50 % of the tour price, but not less than NOK 3500:-.
- In case of cancellation later than <30 days before departure, the traveler must pay 100% of the fare. - \* See the general terms below for more specific information when canceling a booked tour.

### **Warranty period**

Reclaims should be made directly to Norseman Adventures AS soon as possible, but no later than one month after the completed journey.

### **Price changes**

Norseman Adventures AS reserves the right to make price changes, should the costs of transport, VAT, customs, exchange rate or other fees, change. You will be informed of any extra costs added to the total bill before the final payment is due, however, in some cases this may be done later, but no less than 14 days prior to departure.

**Website(s)**

Norseman Adventures AS cannot be held accountable for what is written on other web pages than their own, nor for links to other pages.

Norseman Adventures AS  
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